



Network Congestion Diagnostic Test

If you're experiencing any of these signs with your device you could have 3G related congestion. We recommend speaking to us for a further diagnostic discussion.

- Response centre not answering a call
- Longer than usual call response
- Excess sounds during a call
- Unable to hear response centre
- Call in the middle of the night, unprompted
- Pendant no response, device response
- Medical Alarm beeping by itself
- Lights displaying for no reason on device
- Letters, numbers displaying on device
- Missing a test calls
- Call disconnection part way through a call
- Unable to reboot devices