

Personal emergency care assistant

eevi Life Gateway



Care if you need it, peace of mind when you don't

The eevi Gateway provides the highest level of care with professional monitoring of emergency calls. The Gateway connects you to a dedicated 24/7 care support line, so you have help by your side if ever you need it. With an easy setup and installation, the Gateway is one of a kind. Its powerful microphone allows users to stand 20m away from the Gateway and still be heard by the operator.

Linking directly to the Gateway, the Friends & Family App is a service designed to bring people together in a network of care. It is an App and a text service that sends alerts and updates directly from eevi Gateway activity. No need to have to wait until after an event. Care in real-time with increased peace of mind.

Professional Monitoring

The professionally monitored service connects the user to a 24/7 emergency response centre that guarantees the call will be answered and responded to within 60 seconds or less at any time of the day. Having this type of system ensures that help is reached with the push of a button.

Summary			
C Mains	🗅 Devic		
100%	OFFLINE		
	Last seen: 02:06 PM 20 Apr 2021		
Jignal Strength			
Good			
Accessories			
Accessories Serial No.	Battery	Ver.	
Serial No.	Battery	Ver.	
Serial No.			
Serial No. 20290326(#001) 03:52 PM 09 Apr 2021 19370019(#002)			
Serial No. 20290326(#001) 05:52 PM 09 Apr 2021 19370019(#002) 04:00 PM 09 Apr 2021	100%	1.55.5713	
Serial No. 20290326(#001) 03:52 PM 09 Apr 2021 19370019(#002)	100%	1.55.5713	
Serial No. 20290326(#001) 03:52 PM 09 Apr 2021 19370019(#002) 04:00 PM 09 Apr 2021 20121311(#003) 20121311(#003)	100% 93%	1.55.5713	
Serial No. 20290326(#001) 03:52 PM 09 Apr 2021 19370019(#002) 04:00 PM 09 Apr 2021 20121311(#003) 20121311(#003)	100% 93%	1.55.5713	

(Friends and Family app)

GATEWAY FEATUR		
Faster response	95% calls answered in 60 seconds (A1 Grade provider)	
Advanced safety	Self testing & real time updates of system health give confidence that everything is working, all of the time	
Better transparency	View live logs of alarm events, including response times, via eevi cloud through the Friends and Family app.	
Easy to manage	Industry-leading programmable IP gateway. Easy management. Firmware updates applied globally in seconds.	
Future proof	Works with eevi Cloud. Just add skills, apps & care sensors. Designed to enable "one home for life."	





How does the Gateway work?

STEP 1:

Press 'Red button' or pendant at home for help. Announcement heard, alerting you to call connection/ request status.



STEP 2: Connection to 24/7 emergency help with GPS location tracking





STEP 3:

2-way communication for triage of emergency with updates through Friends and Family app





Who is the Gateway for?

The eevi Life Gateway is designed for older people in mind who need extra assistance inside the home. It helps provide independence so you can continue living with care by your side. Anyone is suitable for the Gateway, but if you are prone to or at risk of falling, getting lost, having health issues, getting confused, or would like more support at home, you are recommended to seek out a Gateway.

Eevi products are designed to help you stay safe in your independence, which is why we choose everyday devices that are simple to use. Our goal is to provide you with the best technology solutions to enhance your lifestyle.

We love to hear your comments and any feedback.



Follow us on Instagram: eevi_life

Like us on Facebook: eevi.life

If you need a helping hand or more information, please call 1300 802 738 or visit www.eevi.life